

Features added to Troy Vision V3.0.47

Job Panel within the at-a-glance view

The panel which shows the list of jobs within the at-a-glance view has been enhanced so that the number of positions available is displayed alongside the job description, see *figure 1*.

Company	Job#	Description	Type	Status	Consultant	Considered	Submitted	Interviewed
Find Prime (London)	00030666	Senior Account Manager x 4	Permanent	Active	DAZZA	0W/45T/1S	0	0
Find Prime (London)	00030665	Senior Account Manager	Permanent	Active	DAZZA	0W/46T/0S	0	0
Big Kahuna Burgers Limited (Londo	00030664	Sales Executive	Permanent	Active	DAZZA	0W/6T/0S	0	0
PE Consulting (Egham)	00030663	Contract Consultant	Permanent	Active	DAZZA	0W/0T/0S	0	0
Shadow Sales Services Ltd (Droit	00030662	Sales Assistant	Permanent	Active	DAZZA	0W/0T/0S	0	0
Saracen Associates (Thame)	00030661	Area Sales Firearms Departmen	Permanent	Active	DAZZA	0W/19T/0S	0	0
Saracen Associates (Thame)	00030660	Head of Engineering	Permanent	Active	DAZZA	0W/0T/0S	0	0
Faber Ross Ltd (Lichfield)	00030659	Personal Assistant	Permanent	Active	DAZZA	0W/0T/0S	0	0
Faber Ross Ltd (Lichfield)	00030658	Senior Consultant to the Pers	Permanent	Active	DAZZA	0W/0T/0S	0	0
Gabby Jenner (Thames Ditton)	00030657	Personal Assistant	Permanent	Active	DAZZA	0W/0T/0S	0	0
De Mel Personnel (Wembley)	00030656	Fork lift driver / Safety Adviser	Permanent	Active	DAZZA	0W/0T/0S	0	0
CR Consulting (Coulson)	00030652	Sales Engineer x 2	Permanent	Active	DAZZA	0W/0T/2S	2	0
Robert Baker Very Limited (Lond	00030650	Personal Assistant	Permanent	Active	DAZZA	0W/0T/0S	0	0
Haigh Recruitment Consultants (I	00020637	Engineer	Permanent	Active	DAZZA	0W/0T/0S	0	0
Acme Explosives (Southampton)	00020636	Fuse and Wire Cutter Technicia	Permanent	Active	DAZZA	2W/73T/3S	3	1
White Horse Employment (Woruil	00020625	Recruitment Consultant	Permanent	Active	DAZZA	0W/1T/0S	0	0

Figure 1, the number of positions available is now shown alongside the job description

Job & Contract Detail Page

These pages have been changed so that it is now possible to click on the contact's direct phone number and / or mobile number along with their email address to start the action. You can also click upon the company switchboard number which will start the action to call the primary contact on the job / contract.

Details Candidates

Senior Account Manager x 4

35.0k to 42.0k pa Potential Fee: 5950.00

Find Prime ✉ 27 Red Lion St, London, WC1R 4PS 020 7831 8387 📞

Mr Ron Colvin Senior HR Manager 📞 0207 831 18212 📠 04509 198221 📧 ron.colvin.work@troysoft.co.uk

Miss Lily Jameson HR Manager 📞 020 7831 8388 📧 lily.jameson.work@troysoft.co.uk

✎ Reference: 00030666 Website URL:

Figure 2, changes to the job page to allow calling and emailing via a click on a hyperlink

Message Centre

The automated storage of emails now processes non-deliverable emails. When Troy encounters a non-deliverable email report within Outlook, it will attempt to identify the person (using the non-deliverable email address) and create a history item recording the failed email. You also have the option to remove the email address from the Troy database and unsubscribe the individual. By default, these two options are switched off.

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The configuration for non-deliverable emails can be found within the message centre settings, see *figure 3*.

Within the settings you can configure the non-deliverable email report subject phrase. Initially one phrase 'Undeliverable' (which cannot be changed) is configured. These phrases are used to identify the non-deliverable email reports to process and the phrase must be located within the subject text. Typically, Outlook uses 'Undeliverable:' as its phrase and this is why Troy has this one configured initially, however this phrase may change with Microsoft Exchange versions or languages.

Message Centre Settings Window

Persona System Emails to Ignore Candidate Job Alerts

Any settings configured here will effect all users, and for the changes to take place, the user's must log out of Troy first

Storage
 When storing the email body, store it in HTML where applicable

Candidate CV's
 Attach CV within email into: Candidates Own

Non Deliverable Emails
 Each individual with an undeliverable email will have a history item created for them. In addition to this history item you can also;
 Remove the email address
 Set the individual as unsubscribed (Unsubscription must be configured for this to take effect)

Outlook undeliverable items must contain the following text within its subject to be considered. The word 'undeliverable' is fixed and cannot be changed.

Undeliverable	Unreachable	Not Delivered	Not Sent

Figure 3, non-deliverable email configuration

The storage of emails which the automated process has not picked up has been enhanced so that Troy will now warn you if a person has been selected but there are emails with suggested individuals within the list. This warning will only occur if the user has selected the ticked emails option. Similarly, a warning will be displayed if you choose the suggested option, but there are emails within a suggested individual within the list.

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Company Database Search

Address searching on companies has been enhanced so that a company's alternate locations are taken into account.

Company Types

Client Active Prospect Other Research Umbrella / Third Party Company

When performing address searches, include other locations of the company

Append search results

Figure 4, address searching on companies now takes into account multiple locations

Simply tick the box to include other locations when searching upon addresses. The setting will be remembered so that the next time an address search is performed the other locations will be included.

Other

Template function, subject and action have been added to the email template configuration window to make it easier to identify email templates.

Template function has also been added to the SMS template configuration.

The list of timesheets now shows and exports the expenses as a separate column. The expenses will only show if they have been configured within the contract settings.