

Features added to Troy Vision V3.0.57

Message Centre

A number of improvements have been added to the message centre around the receiving of SMS messages. The date and time that SMS messages were last downloaded is now shown within the status panel at the bottom of the window. This date and time can now be changed separately to that of the email within the settings window, if you are an administrator. This will allow you to wind the click backwards in order to download any missed SMS if applicable.

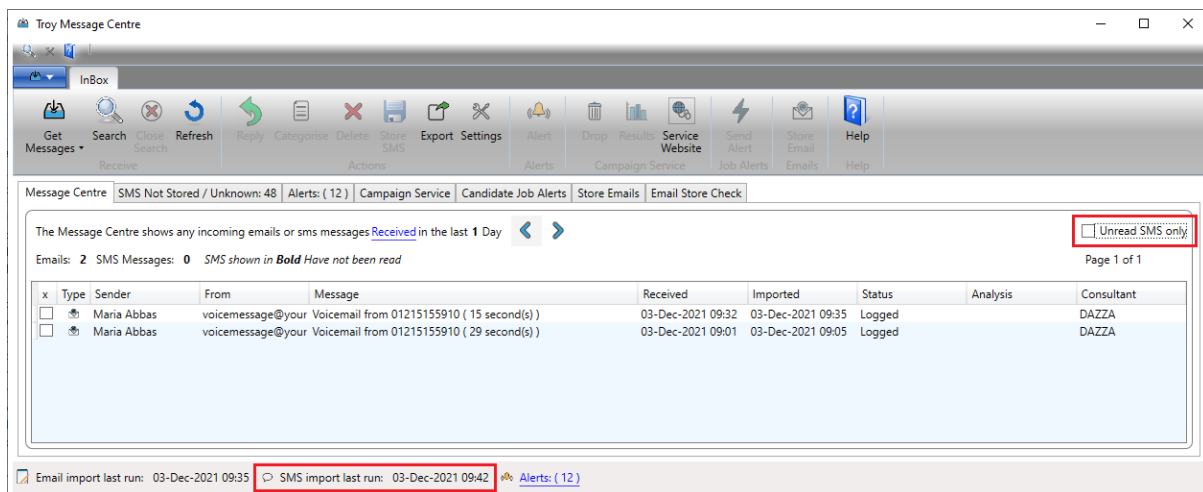




Figure 1 – Changes to the Message Centre

It is now possible to show just the unread SMS messages by ticking the box in the top right-hand corner, highlighted in red in the image above. You can also configure the message centre (within the settings) to allow users to see SMS messages for all users and to cater for this a consultant column has been added to the view.

All History Tab for Companies

This tab has been enhanced so that it is possible to view both the history and the contacts within the same tab. To do this click the  icon within the 'All History' tab and the list of contacts will be displayed beneath the history. To hide the list of contacts click the  icon. Please note that when displaying history and contacts, the history will always be displayed as a list. If you click the option to show history in a grid, the list of contacts will not be shown.

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Candidate Progress

The candidate progress tab has been changed so that you can filter the jobs shown. The filter includes active jobs only, jobs for the logged in consultant, active jobs for the logged in consultant and all jobs. The setting will be remembered and defaulted the next time the progress tab is opened.

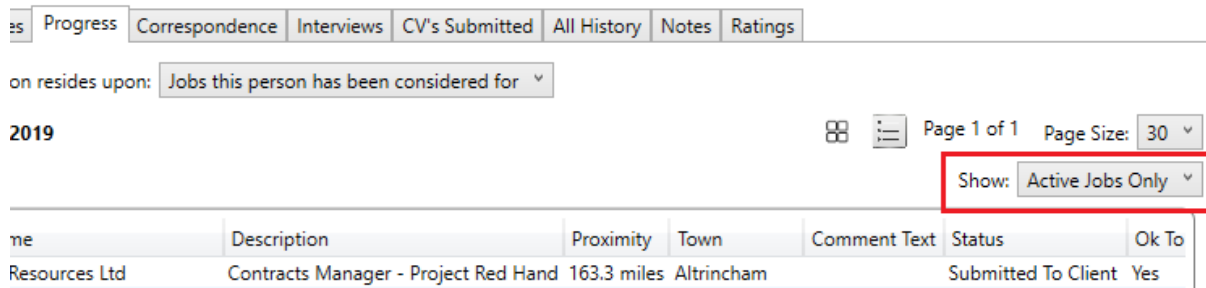


Figure 2 – New filter within the candidate progress

Candidate Notes

The notes tab for a candidate has been changed so that the tab selected – from Note, Diarised Notes and CV Text (at the bottom of the image below) – is remembered, so that it is defaulted the next time the tab is opened.

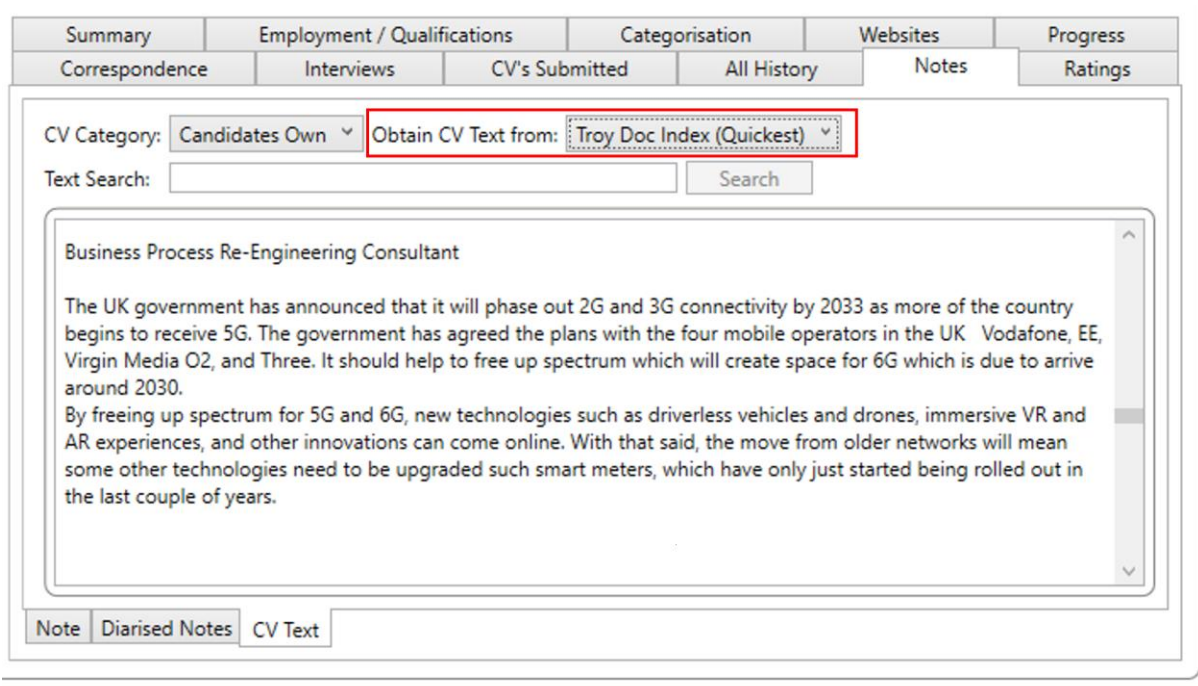


Figure 3 – Candidate notes window

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A new option to view the CV text has been introduced. This drop down has three options:

- Microsoft Word (the default)
- Troy Doc Index
- Troy Doc Index if up to date

The three options describe how the CV text is extracted from the CV. The option for Microsoft Word will use this application to open the CV and then extract the text. This is the slowest of the three as Word will take time to load. The other two options use the Troy document index, where the text has already been extracted and stored ready for text searching. These options will be quicker as there is no need to load Word. The third option will only use the document index if it is up to date, that is the date and time of the candidate CV is earlier than that of the index date, otherwise Microsoft Word will be used. If the CV has not been indexed, then Word will be used.

Sending SMS using TextLocal

It is now possible to send text messages when using TextLocal so that the recipient receives the text from the company name and not a number. *Please note that when doing this, the recipient will not be able to reply to the text.*

You can also create a dedicated phone number (you will need to contact TextLocal to do this) so that any text you send will come from this number, enabling the recipient to add it to their list of contacts.

To do either, simply tick the phone shown in *figure 3* below and either enter the company name or the dedicated phone number.

Foghorn Leghorn
Gordon Thomas
Han Solo

Number / Name Recipient receives text on

Send texts using the name or dedicated number entered below

Sender name / dedicated number (configured in TextLocal): troy

If sending using a name then please note that the recipient will not be able to reply to the text message

Send test message to: Enter a number to send test to

[To test a consultant's individual account highlight them in the list before clicking the SEND button](#)

Figure 4 – Sending a text message with the company name

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Job View

The job view within the main Troy window has been changed so that a full list of the active jobs is displayed, reminiscent of the daybook view within Troy Enterprise. If you double click on a job, the job clicked upon will be displayed in more detail. If you want to see the entire list in more detail, then click the Load List hyperlink in the top right-hand corner.

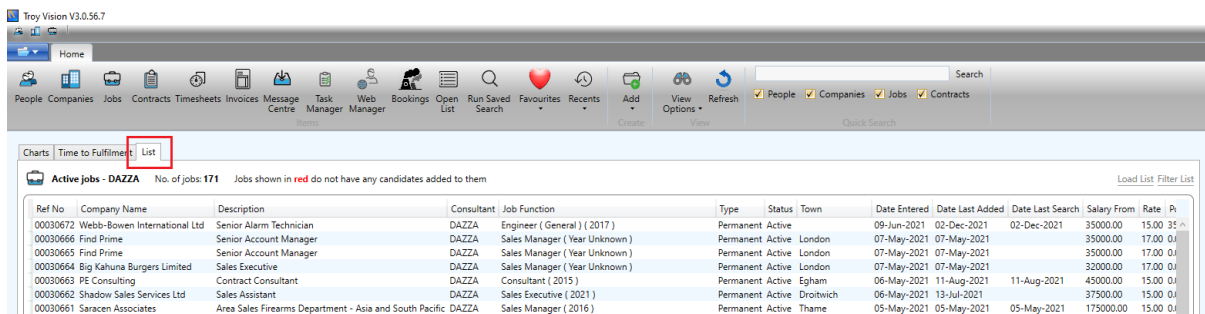


Figure 5 – Full list of active jobs within the job view

Right clicking on a job will display a menu allowing you to change the columns within the view and to send the list to Excel. There is also a Filter List hyperlink (top right again) which will allow you to show jobs for other consultants, teams and divisions.

Candidate / Contact Page Colour Coding

Previous to this version, the list of people shown within the Candidate / Contact page were colour coded according to their date of entry. Blue if they were entered on the current date, green in the last 7 days and purple the last 28. You can now configure (within the personal settings) which date field you wish this colour coding to work on. The choices you have are Date Entered (the default), Date Last Contacted and the CV Date.

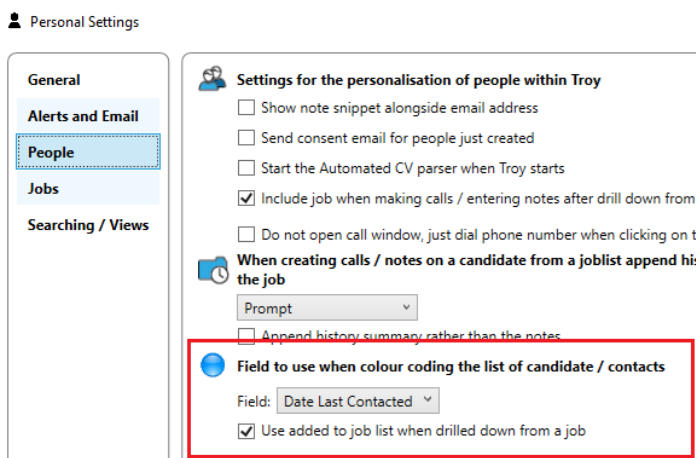


Figure 6 – Candidate / Contact Colour coding field

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Also, if you wish to use the date added to a job, tick the box directly beneath the colour coding field. This only applies when you double click on a candidate within the candidate list on a job and drill from there to the candidate / contact page.

Another feature added within the Candidate / Contact page once you have drilled down from the job, is the ability to replicate dropped items back to the job. If you have dropped items from the list and then close the window, Troy will ask you if you wish the dropped items to be dropped from the job as well.

Other

A problem has been resolved where the proximity was not being shown against the job and person within the main window when displaying the list in details view. For this to work, the proximity must be a column in the view.

It is now possible to store an email without a subject. Before this version Troy would display an error message and the email would not be stored.

You can now perform a database search on Location within the job page. Within the search configuration, choose from one of the address fields.

Searching upon the Package Value now searches current employment only, rather than all employments.

It is now possible to drag an email from Outlook directly onto a Company page. The email will then be stored against the company, without an associated contact.

It is now possible to configure within the Personal / People settings whether to just dial a phone number without displaying the call window when the user clicks on the phone number of a person within the Candidate / Contact page, the phone number of a company within the Company page or the phone number within the tiled view of company contacts. This facility is only applicable if Troy has been configured to dial out.

Tabbing off the postal code when adding a new candidate now populates the town, county and country if the town has not already been populated.