

Features added to Troy Vision V3.0.70

After Sales Tasks

It is now possible to configure Troy so that when a permanent or longer term contract placement is made, tasks will be created a number of days after the placement to remind the user to call, email or text the candidate and / or the contact.

The configuration can be found within the Jobs tab of the Creation settings and is accessed by clicking the **Configure** button within the After Sales Tasks section at the bottom of the window, *fig 1*.

Apply *If no user fields are ticked, all user groups belonging to candidates and jobs will be used*

Match candidates at only

Allow placed candidates when matching

After Sales Tasks

Configure after sales tasks which will be created when a placement is made

After Sales Task Configuration

Configure after sale tasks which will be created when a placement is made. You can enter a description (alongside the task configuration) which will appear within the task to differentiate from the others.

Tasks for candidate

Create task to after

Create task to after

Create task to after

Tasks for company (Tasks will be created against the primary contact on the job)

Create task to after

Create task to after

Create task to after

Contract Jobs

Apply rules above for contracts longer than

- Do not apply rule
- 2 Weeks
- 4 Weeks
- 8 Weeks
- 12 Weeks**
- 16 Weeks

Apply

Apply *If no user fields are ticked, all user groups belonging to candidates and jobs will be used*

Match candidates at only

Allow placed candidates when matching

After Sales Tasks

Configure after sales tasks which will be created when a placement is made

Figure 1 – After Sales Tasks configuration

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You can choose up to three tasks each to be created for the candidate and company. The recipient will be the primary contact on the job – if there is one.

Choose from call, email or text and how long after the placement the task is to be carried out. You can also add a description which will appear in the body of the task. To stop a task from being created simply choose 'None' from the drop-down box.

These tasks are reminders for the consultant to carry out the action. In the case of the email or text, Troy will not send the message automatically.



The contract duration option is so that very short contracts do not have follow up tasks created. If you don't wish to create tasks for any contracts, select 'Do not apply rule'.

Company locations

The location view within the company page has been changed to better accommodate companies with many locations. This will stop the location view from taking all of the available screen space when viewing a company with a lot of locations, see *figure 2*.

Advanced IT Systems

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  Locations and Note

Other Locations (double click to view on map): 16 Organise...					Note
Address	Town	County	Postcode	Phone	
113 - 117 High Street	Bristol	Avon	BS3 5RR	0117 827 1121	Turnover =====
19 Dragon Place	Cardiff	South Glamorgan	CF1 7RE	0870 999 0912	£4.8 million
Troy House, 184 Dukes Ride	Crowthorne	Berks	RG45 6DS	01344 753500	Number of Employees =====
67 St Stephens Green	Dublin			00353 298 1109	%age Chance of Winning =====
12 Symbio Close	Exeter	Devon	EX1 7RE	0800 345 7691	75
Terminal 5	Heathrow Airport	Surrey	SL5 4ET		
31 High Hill	Leeds	West Yorkshire	LS2 7WQ	0300 845 0845	
12 Trent Way	London		N6 9TR	0800 928 1212	
16 Cosgrove Place	London		SW3 5RE	0207 879 1821	
11 Anncolans Place	London		SW3 5QW	0870 234 1092	

Figure 2 – Location view change within a company page

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Web Manager

It is now possible to configure a user field which will be shown when displaying published jobs within the Web Manager. The user field will be displayed as the last column in the view when configured, the configuration of which is done via the Job Categories tab of the Settings window, *fig 3*.

The setting will only take effect once the web manager page is reopened.

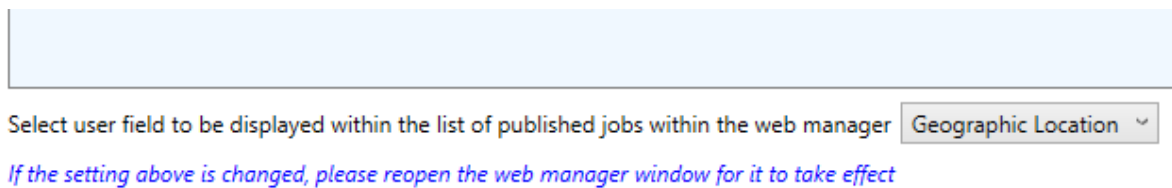


Figure 3 – Configuring user field for display within the jobs published list

Other

A new setting has been introduced which controls whether a user is warned to remove a candidate's employers from the list when creating a contact list from a list of companies. The setting can be found within the Company tab of Creation settings. This is to avoid contacting a candidate's employer when doing a speculative sendout.

When configuring KPI targets only the active consultants are now shown within the drop-down list.

When viewing or merging the CVs of multiple candidates within the job list, the names of candidates without a CV are now included within the error message.

The last 8 letter, email and SMS templates used are now remembered so that they are displayed at the top of the template drop down list. The descriptions are prefixed with '**' to indicate that they are a favourite.

It is now possible (from the job candidate list) to remove the previously granted permission to send the CV. The extra functionality is found with the Grant Permission menu option.

There is a new option in Settings / Personal Settings / Phone Dialler to 'Use first line' for Troy to operate as previously, or you can select one of several outgoing phone lines. Please refer to your telephone supplier for the most appropriate choice.